



Cota Chronicle

VOLUME 12
NUMBER 1

AN INFORMATIONAL NEWSLETTER FOR THE CUSTOMERS OF
COTA & COTA AND GFS GAY'S FUEL SERVICE

Employee Profile

Bob Arbuckle ...

For the past four decades Bob has been a fixture (pun intended) in our plumbing department. It's hard to believe where all the time has gone.

Bob's gift of quiet strength, good humor, and professionalism has been shared by our employees as well as our customers. In life's journey special people grace our paths only occasionally. Bobby has that special quality.



Even as Bob has reached retirement age, his love of his profession and his enjoyment serving customer needs has energized him to continue to work part-time into the future.

We are thankful that Bob has shared his journey with us and continues to do so.

Thank you!!

We appreciate the fine association we have had with you as our customer. We take our stewardship seriously. We strive to give every one of you good value. We give back to our local communities through our donation of time, talents and contributions. The bottom line is, we try to be good neighbors and good friends. We appreciate your confidence in us. Have a great summer!



Comfort Care

The attached Comfort Care Service Policy Brochure has been updated to help explain the various services available to our customers.

Most of our customers have Comfort Care coverage, which means labor for the cleaning and servicing is done at no charge. Our Comfort Care Plan also provides free labor for most service calls during the year. Please refer to our Service Policy Brochure for more details.

Annual Cleaning and Servicing of your Heating System

When should this be done?

Anytime between now and fall is a good time to have this service done. Since the winter is now behind us, having your heating system serviced sooner will remove the worry of forgetting about it in the fall.

How do I schedule this work?

In most cases we will contact you to set a date and time to service your heating system. If you have a specific weekday in mind, call us and we'll set up the appointment.

Attention Customers of Gay's Fuel Service



This summer we are moving our GFS, Gay's Fuel Service, office to 4 Green Street, Bellows Falls, Vt., from its present location at 154 Westminster Street.

Nancy, Holly and Trish will now be able to help you with all your propane and heating oil needs. Our phone numbers remain the same ... (802) 463-4227 or (800) 696-0999, but our mailing address will change to: Gay's Fuel Service, 4 Green Street, Bellows Falls VT 05101.



Please stop by and see us at our new location!

Our 1937 Range Oil Truck No. 1

Recently, our employees refurbished a replica of our first Cota & Cota delivery truck. Since 1941, Cota & Cota has been providing home heating comfort through reliable delivery and service. Pictured below is a 1937 Ford delivery truck with a 700 gallon tank. Kerosene (called range oil then) stoves were prevalent in the 1940's, thus the side boxes contained small containers which our delivery driver (Ken Cota) would carry to your back shed for connection to your kitchen stove.

Today's delivery trucks hold 3000 gallons pumping directly into heating oil tanks in your basement.

For all your heating oil or propane supply needs, please call us today.



The Cota Chronicle... A Newsletter for the Customers of

Main Office:	4 Green St. Bellows Falls, VT 05101	(802) 463-4150 or (888) - COTA-OIL
GFS Office:	4 Green St. Bellows Falls, VT 05101	(802) 463-4227 or (800) 696-0999
Ludlow:	6 Andover St. Ludlow, VT 05149	(802) 228-8866
Springfield:	65 Rt. 106, P.O. Box 1, N. Springfield, VT 05150	(802) 886-3200
Charlestown, NH	(603) 826-3911	North Walpole, NH (603) 445-5050



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Forward & Address Correction

Cota & Cota, Inc.
 4 Green Street
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